

HOW TO CONTACT THE CITY

There are a few ways you can get in touch with us



**USE E-SERVICES
TO ACCESS OUR
SERVICES ONLINE,
24 HOURS A DAY,
7 DAYS A WEEK.**



**ALTERNATIVELY, YOU CAN USE THESE
METHODS TO CONTACT THE CITY**



For electricity
faults

SMS 31220



For water
faults

SMS 31373



For accounts enquiries
and service requests

0860 103 089



Emergencies that
threaten life or property

**107 (FROM LANDLINE)
021 480 7700**



Alcohol and
drug helpline

0800 435 748



Public transport
information

0800 656 463

Together we can embrace innovation to
improve service delivery



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

Making progress possible. Together.